

2025 RESIDENTIAL SATISFACTION SURVEY



In accordance with the Town of Legal Strategic Plan:

What we Plan to do

Become a model of responsive government through engagement and transparency. We will actively seek input from our citizens, as well as report on our progress towards our strategic goals.

Our outcomes during the term of Council

- Engage the community via survey to increase engagement and feedback for Council

Effective & Responsible Governance

Strategic Priority: Accessible, timely and understandable information about Council decisions, actions and priorities.

Initiative: Increase community engagement and feedback on key priorities through the use of a variety of proactive techniques that will reach a diverse and representative range of individuals and organizations in the community.

Enviably Quality of Life

Strategic Priority: Residents feel a sense of pride in their community through active participation.

Initiative: Survey Town residents to determine their satisfaction with municipal recreational opportunities

This survey is intended to gather input from residents regarding a variety of topics to measure community satisfaction with the programs and services offered by the Town of Legal. The results are used along with other public input, such as public meetings, and direct communication with Mayor and Council to support the decision making and planning process.

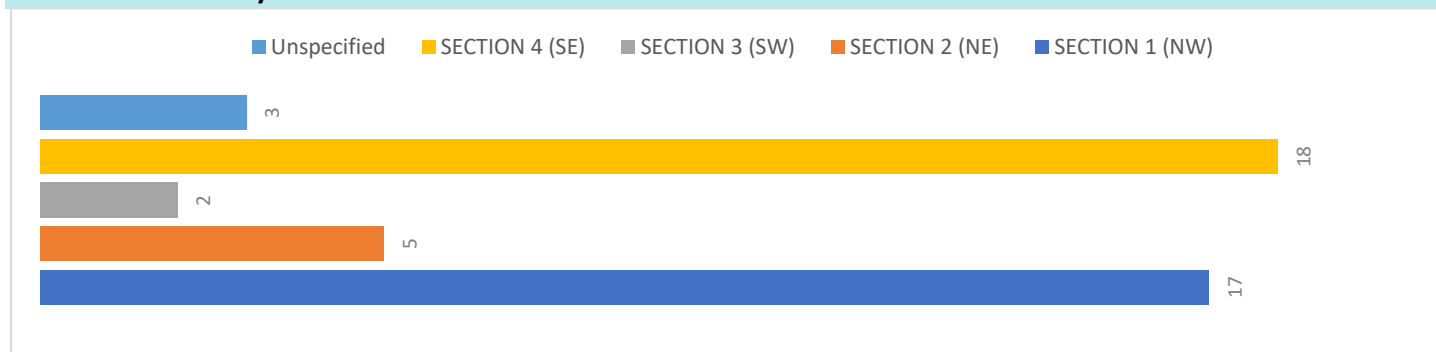
Surveys were sent out in all Town of Legal utility bills, was available on the Town of Legal website, and paper copies were available at the Town Office for pickup.

The survey's original deadline to complete was June 30, 2025. Administration provided an extension to July 4, 2025 providing residents a further opportunity to complete the survey.

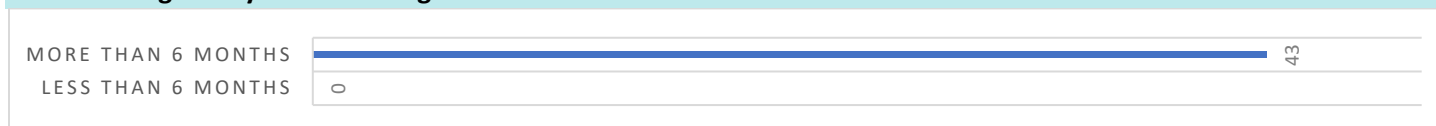
This year, a prize draw was made available to anyone who completed the survey and provided their contact information. 33 entries were received.

In total, 45 surveys were returned.

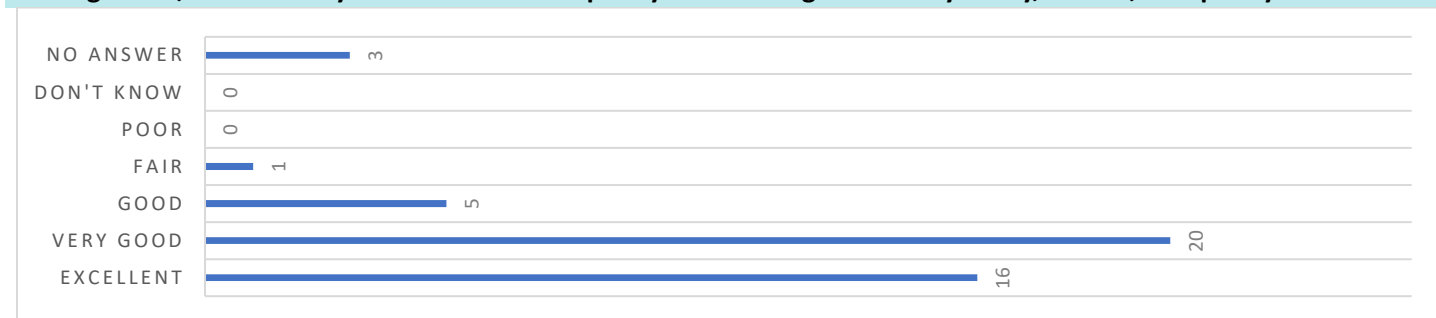
1. To ensure that we have proper geographic representation from across all of the Town of Legal, please select which section of Town you reside:



2. How long have you lived in Legal?

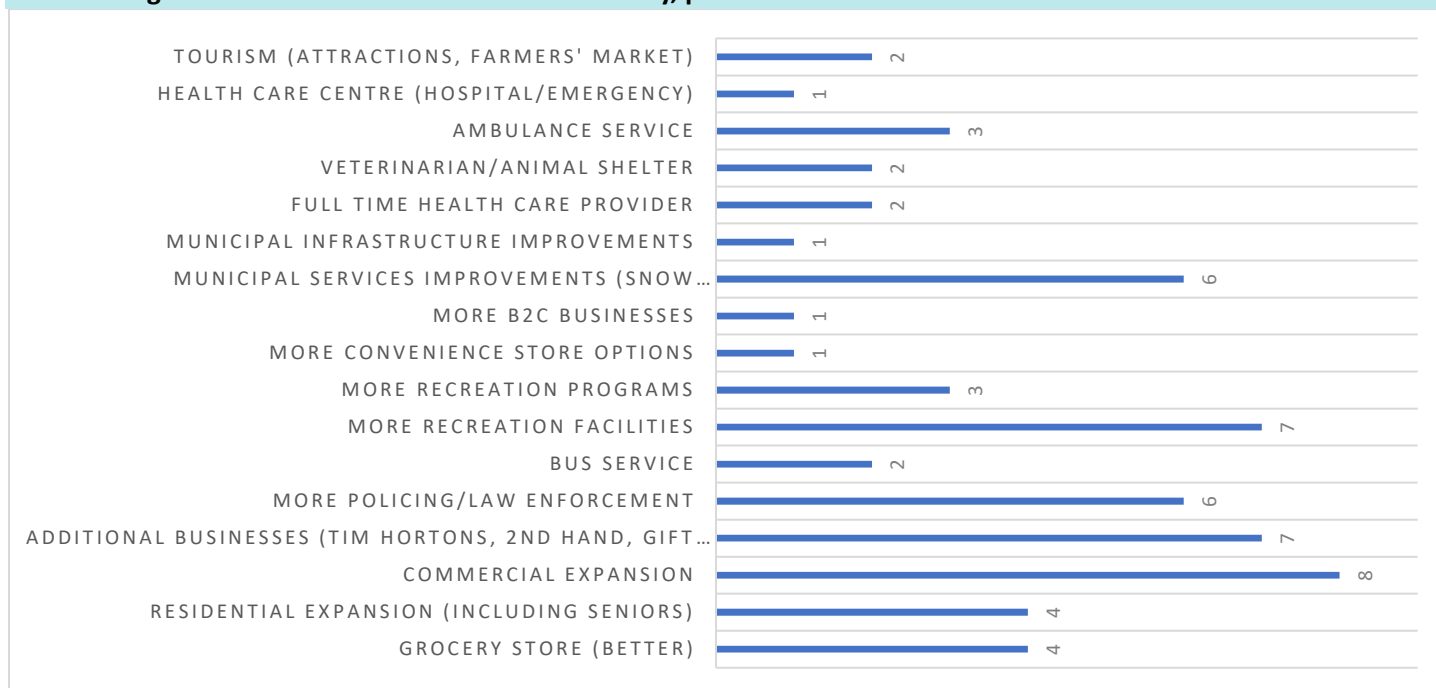


3. In general, how would you rate the overall quality of life in Legal? Would you say, overall, the quality of life is:

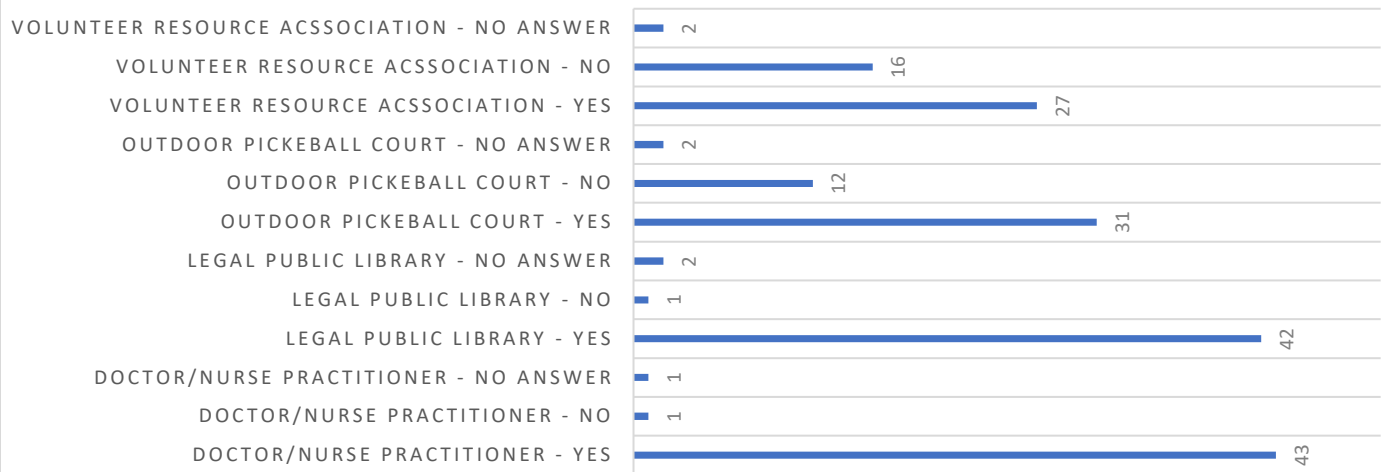


In general, 44.4% of respondents feel the quality of life in Legal is Very Good; and 35.6% feel the quality of life in Legal is Excellent.

4. Thinking about the future needs of the community, please list what services are needed?

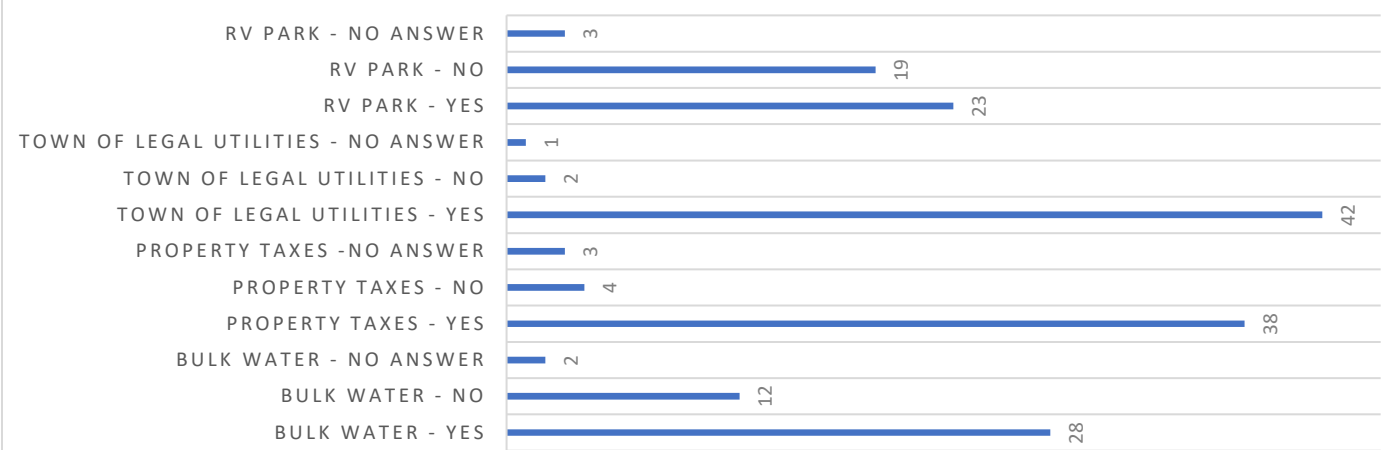


5. Did you know the Town of Legal has:



In general, 79.4% of respondents are aware of services the Town of Legal offers (Doctor/Nurse Practitioner, Public Library, Outdoor Pickleball Court, Volunteer Resource Association)

6. Did you know the Town of Legal offers Online Payment Options for the following services:



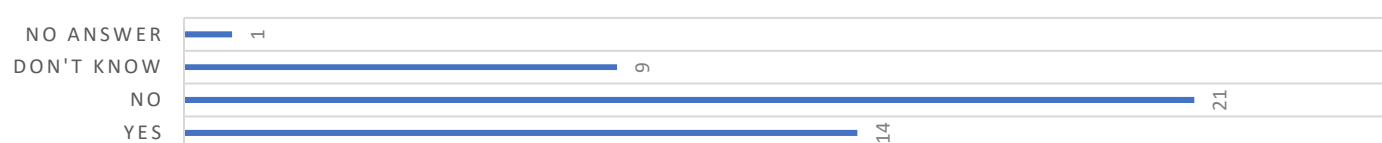
In general, 74.0% of respondents are aware on Online Payment Options the Town of Legal offers.

7. Did you know the Town of Legal accepts credit cards at the Town Office as a form of payment?



In general, 53.3% of respondents are aware the Town of Legal accepts credit cards as a form of payment.

8. Do you feel there is a need for Public Transportation in Legal?



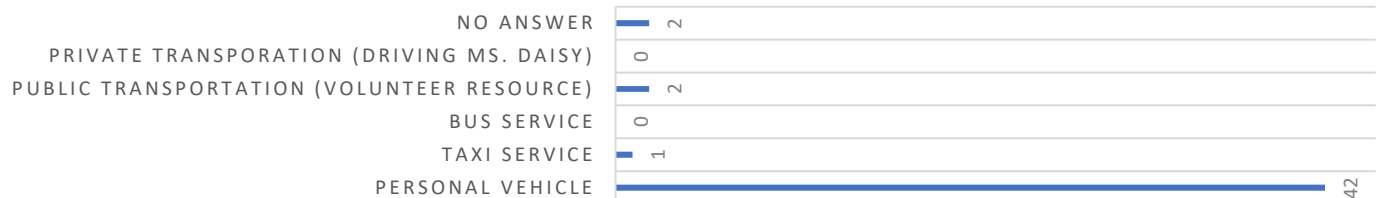
In general, 46.7% of respondents feel there is no need for public transportation in Legal.

9. Are you aware of the transportation options available in Legal?



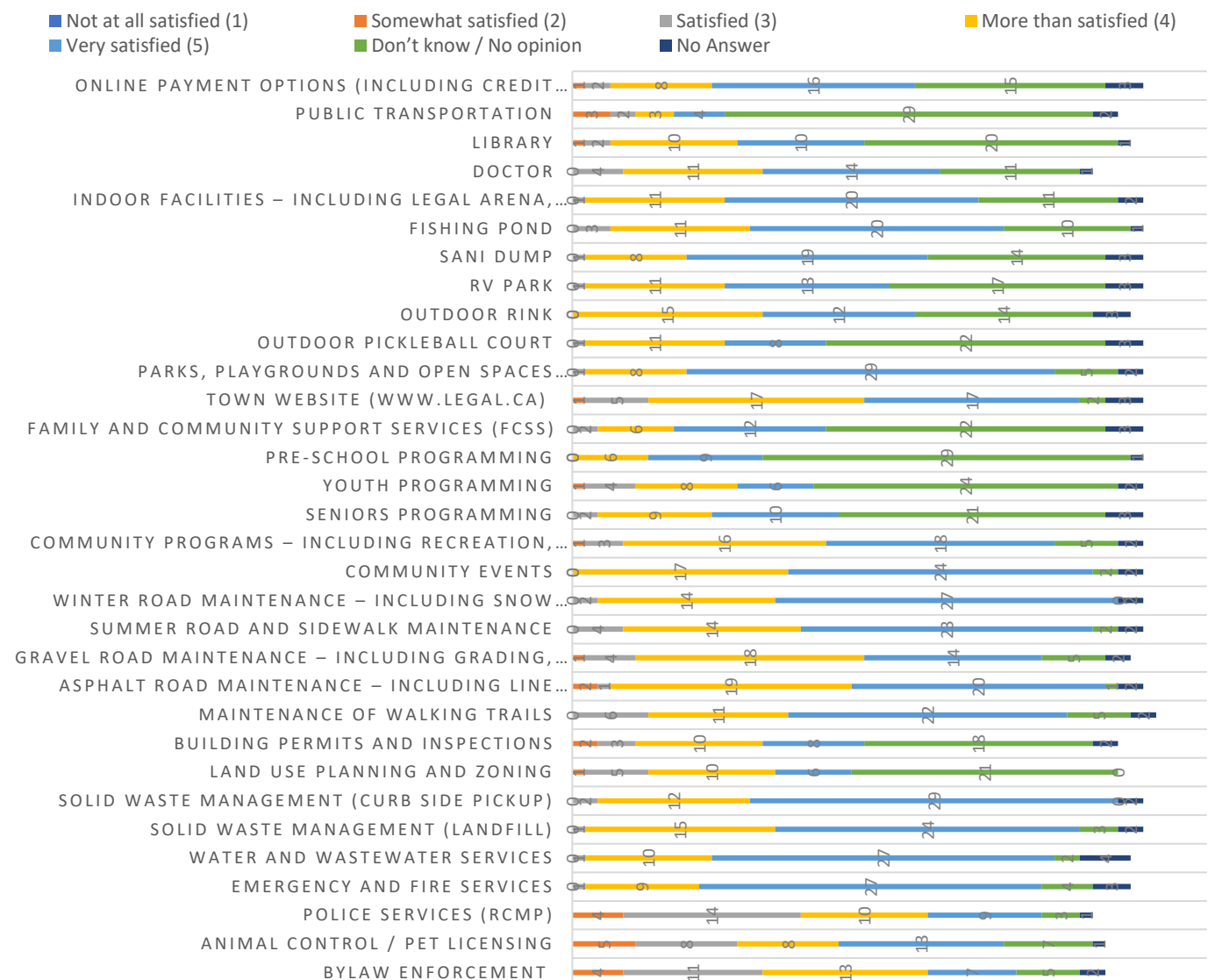
In general, 51.1% of respondents are not aware of transportation options in Legal.

10. What is your most used mode of transportation?

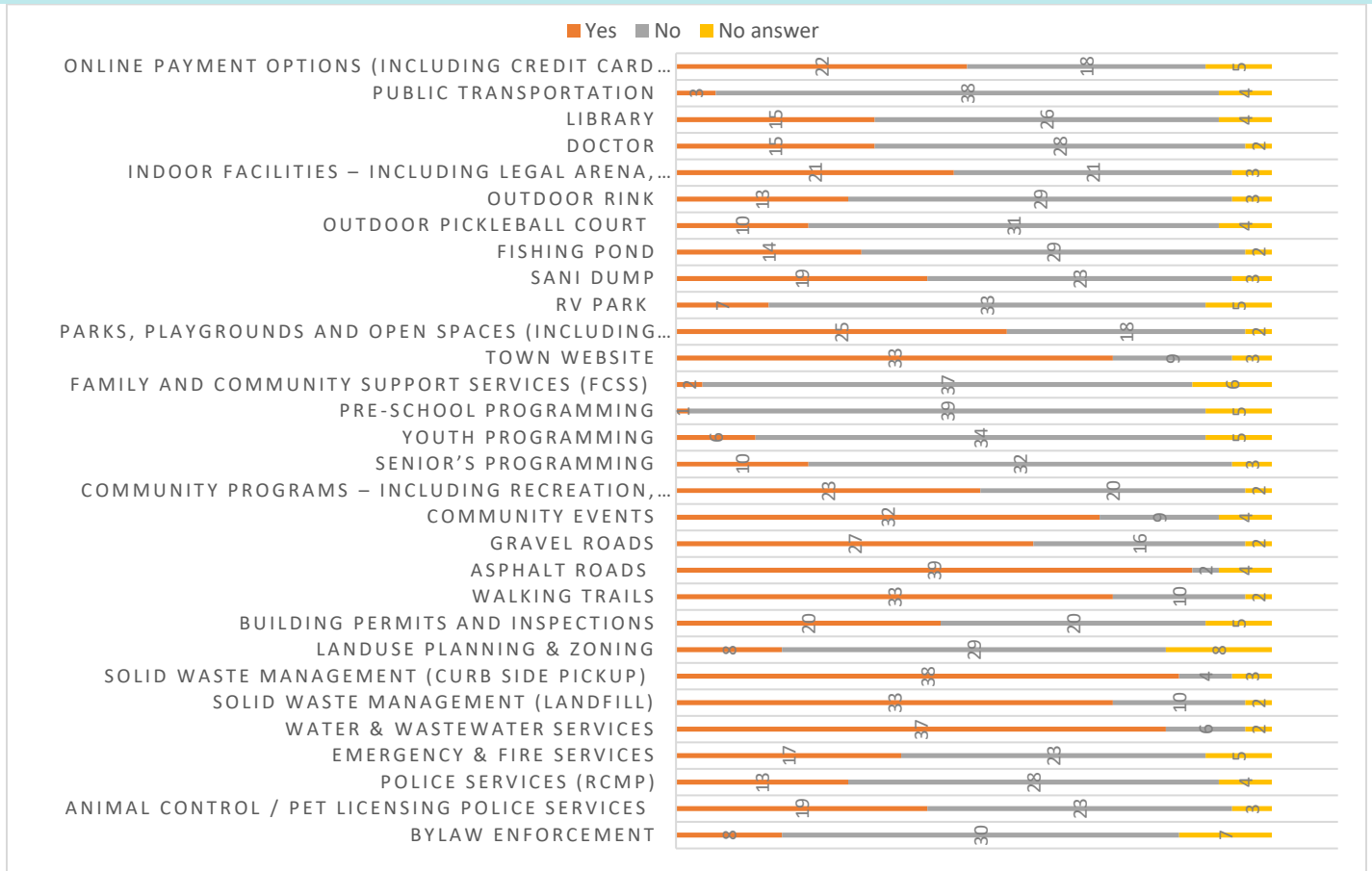


In general, 89.4% of respondents use their personal vehicle as their most used mode of transportation.

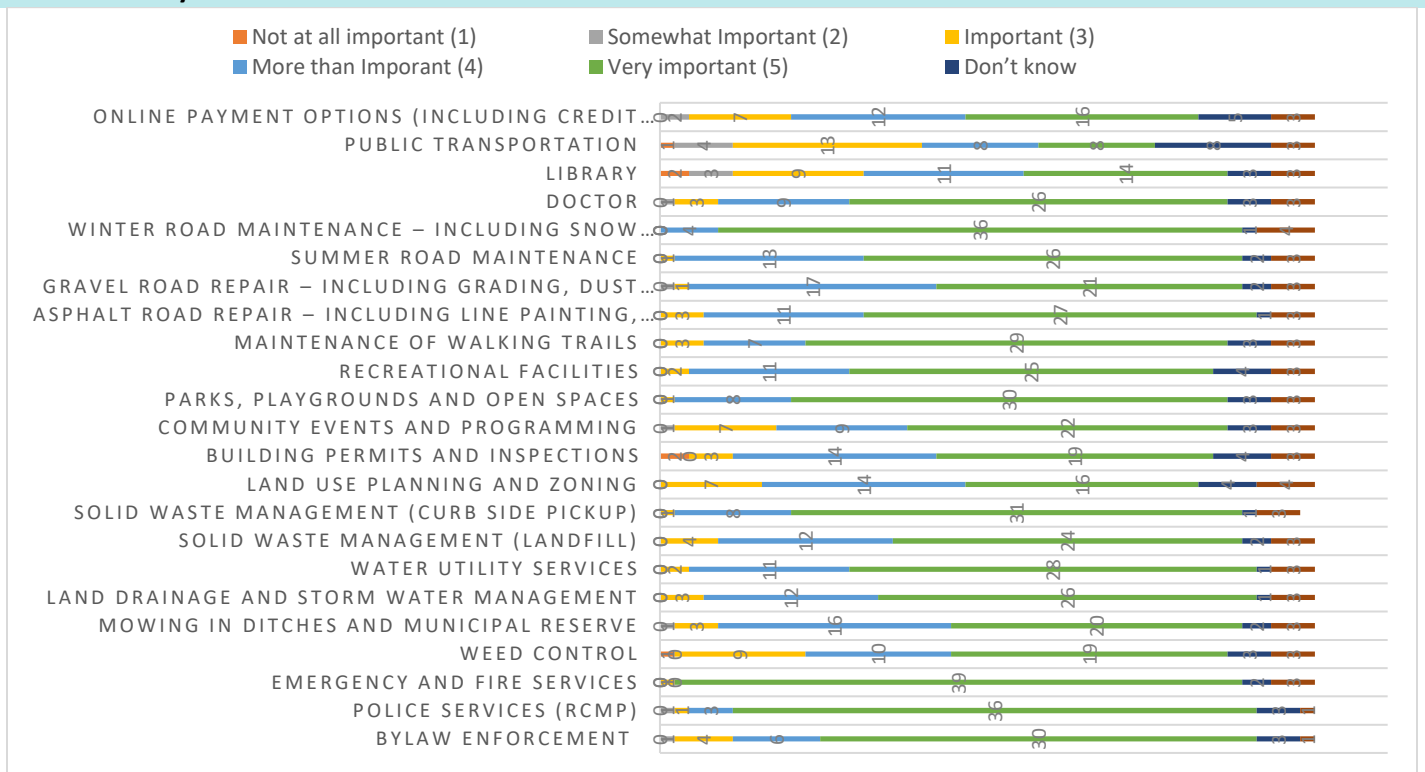
11. How satisfied are you with each of the different services that the Town of Legal provides?



12. Thinking about the specific services provided by the Town of Legal, do you or any member of your family use any of the provided services listed below? If so, please indicate how often you use each service.



13. Thinking about the specific services provided by the Town of Legal, how important are each of the different services to you?

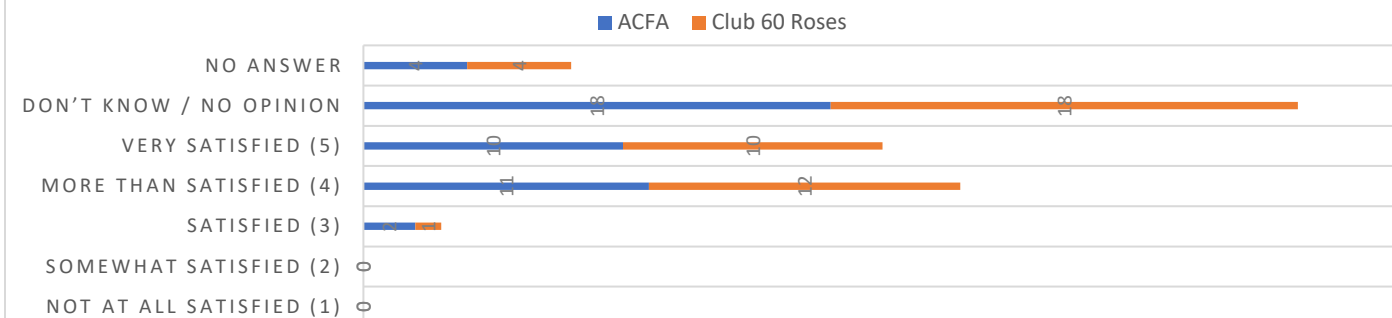


14. Have you or any member of your family used the Community Rental Facilities in Legal?



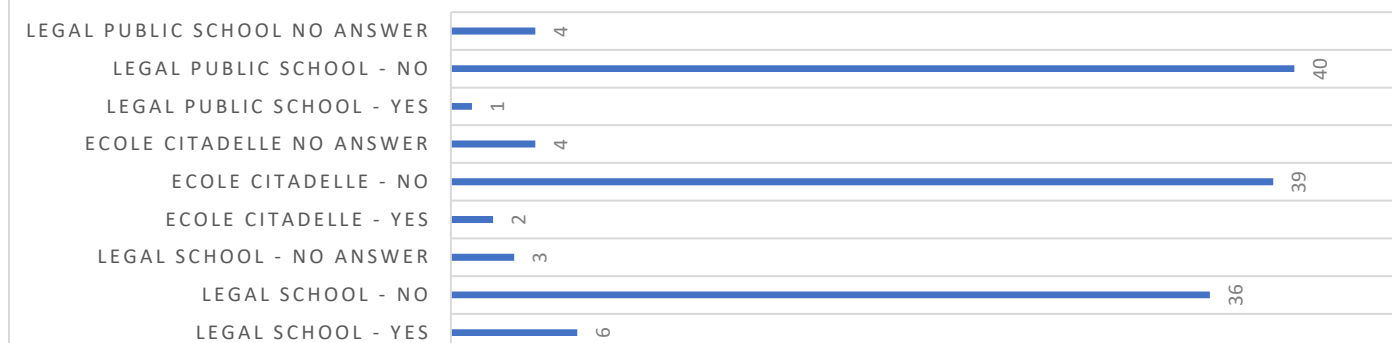
In general, 37.8% of respondents have used a Community Rental Facilities in Legal.

15. How would you rate your overall satisfaction level with the following Community Rental Facilities?



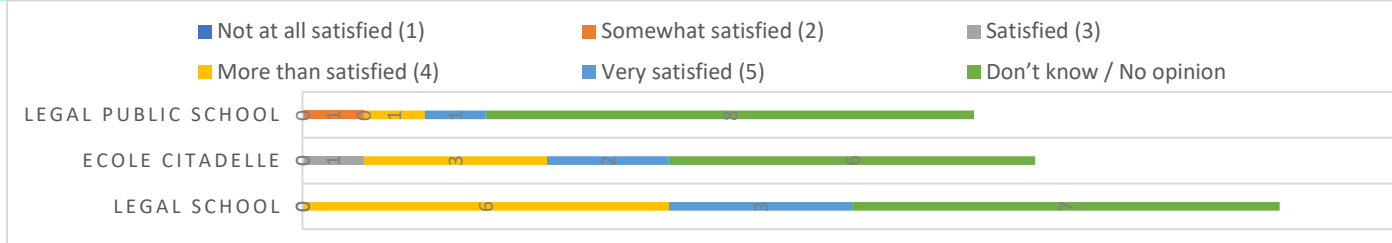
In general, 47.8% of respondents reported being more than or very satisfied with the Community Rental Facilities.

16. Do any of your family members attend school in Legal?



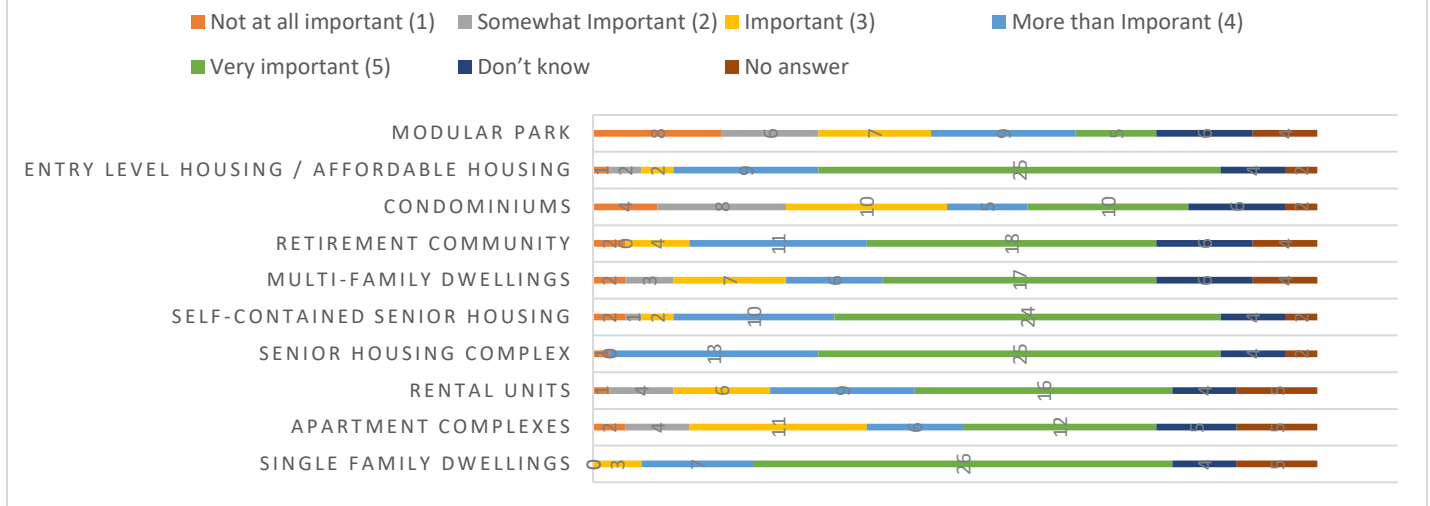
In general, 6.7% of respondents have family members that attend school in Legal.

17. If you answered "Yes", how would you rate your overall satisfaction level with the following Schools?

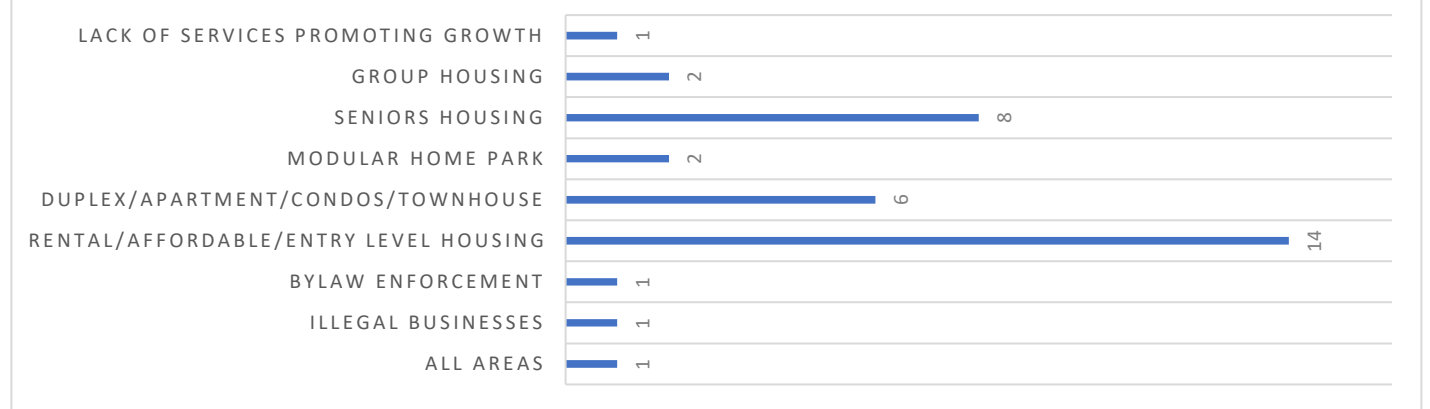


In general, 41.0% of respondents rate their overall satisfaction with the schools in Legal as being more than or very satisfied.

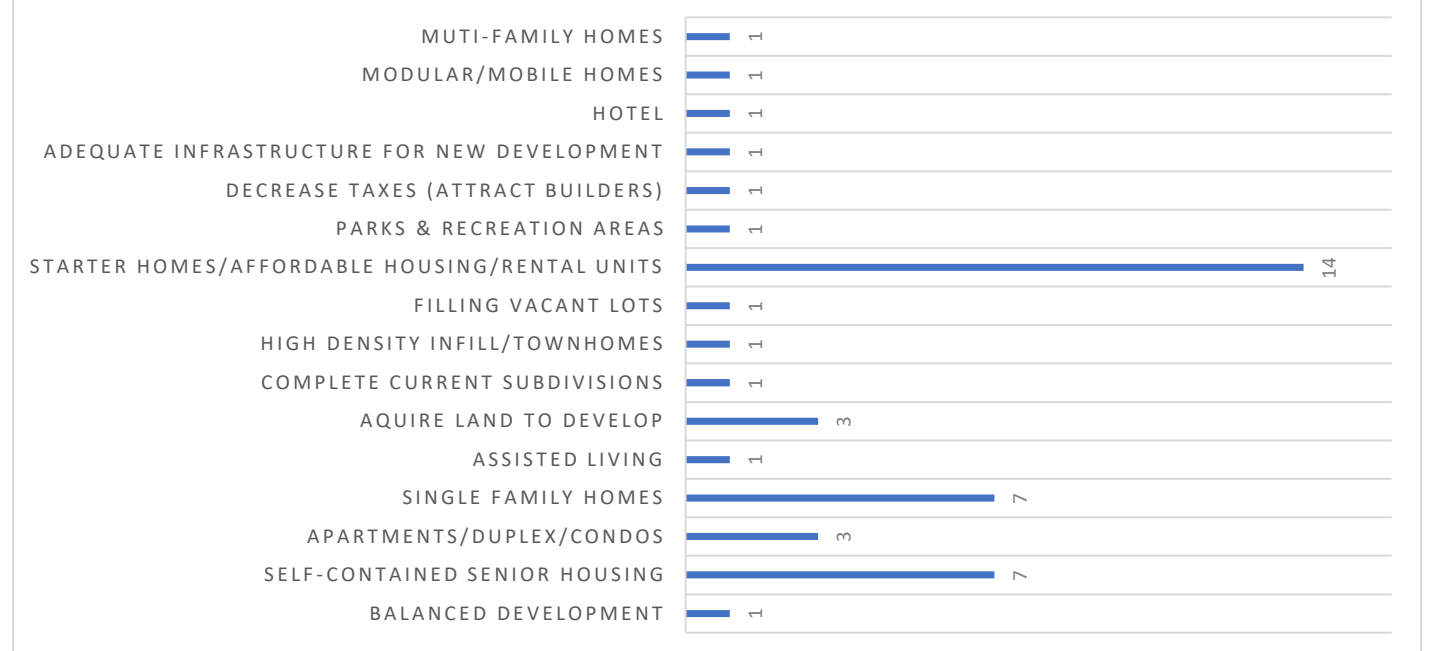
18. Thinking about housing needs in the Town of Legal, what do you feel is most needed in our community?



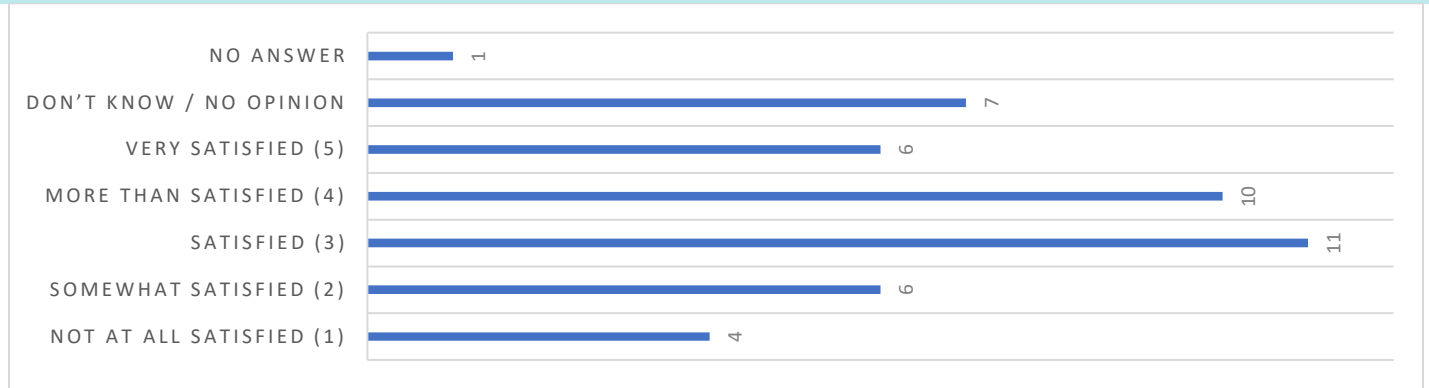
19. Thinking about the housing needs of the community, please provide where you feel gaps exist?



20. What should the Town of Legal's focus be on when it comes to future housing development?

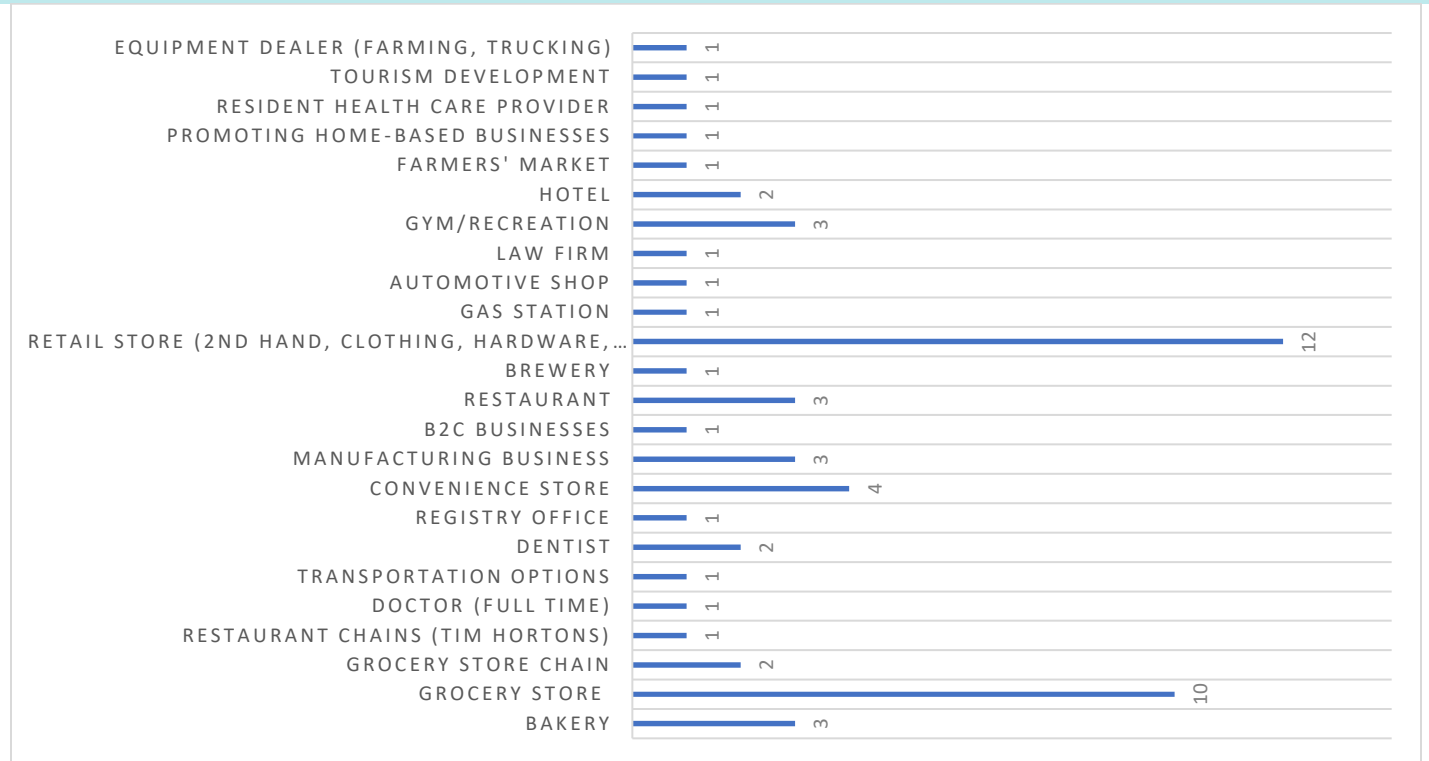


21. Thinking about economic development, how satisfied are you with the current state of economic development in our community?

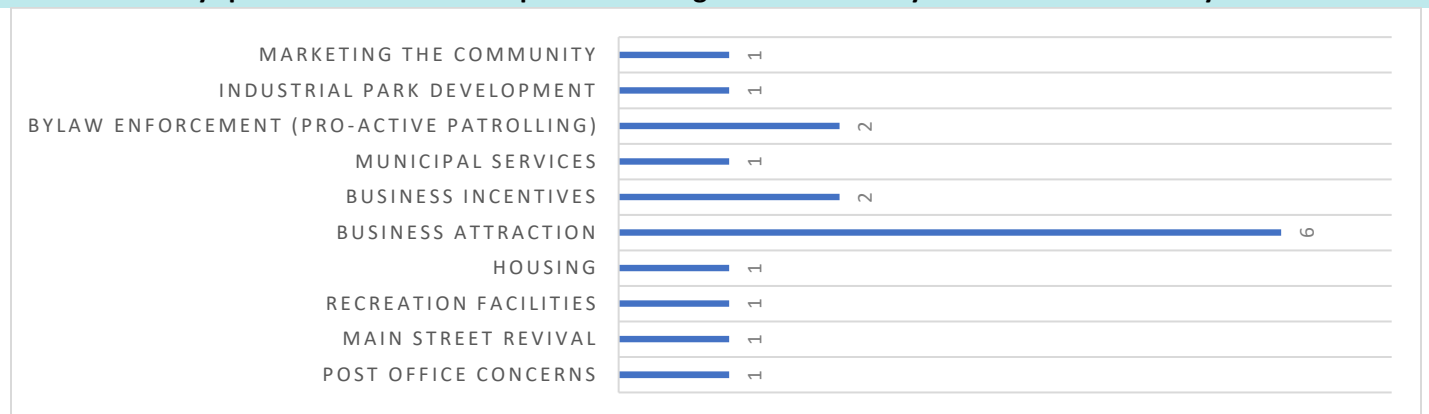


In general, 35.6% of respondents are more than or very satisfied with the current state of economic development in Legal.

22. What industries or businesses do you think our community should focus on attracting or retaining?



23. Are there any specific economic development challenges or issues that you think the community should address?

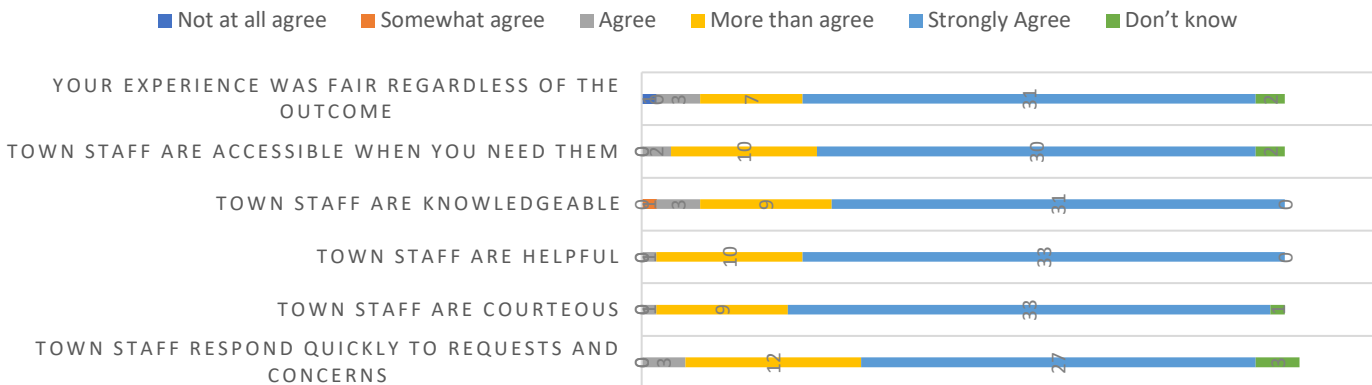


24. How would you rate your overall satisfaction level with the services provided by Town employees?



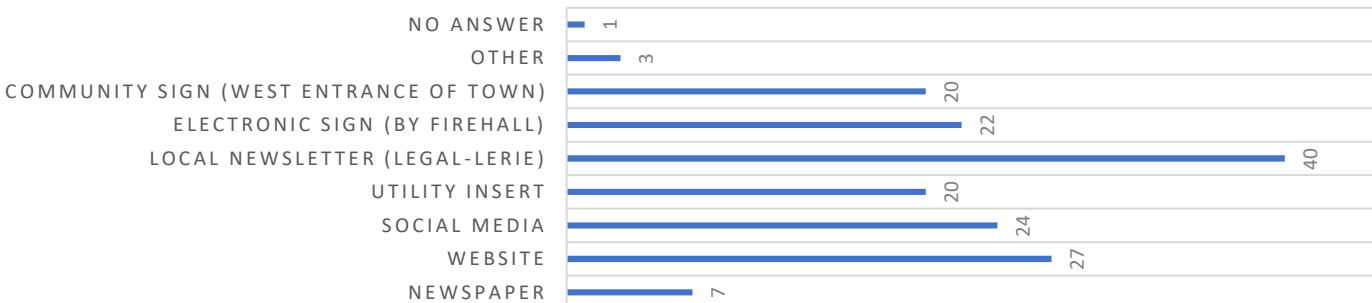
In general, 95.7% of respondents are more than or very satisfied with the level of services that are provided by the Town.

25. Please use a scale of 1 to 5, where 1 means “not at all agree” and 5 means “strongly agree” to rate the following:



In general, 91.3% of respondents reported being more than or strongly agree with the above statements about their interactions with Town staff.

26. Where do you receive your primary source of information on the Town of Legal? Check all that apply.



In general, 24.4% of respondents receive their primary source of information from the Legal-Lerie.

27. How would you rate your overall satisfaction with the communication you have received from the Town?



In general, 86.7% of respondents are more than or very satisfied with the communication from the Town.

28. Do you or a member of your household volunteer for organizations within Legal (such as parent council, sports organizations, Lions Club etc.)?



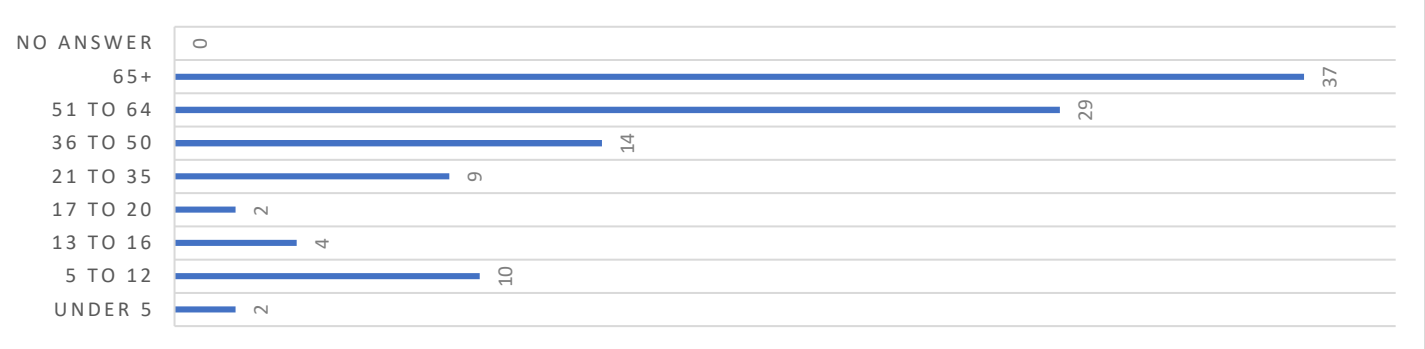
In general, 24.4% of respondents volunteer with organizations within Legal.

29. Where do you work?

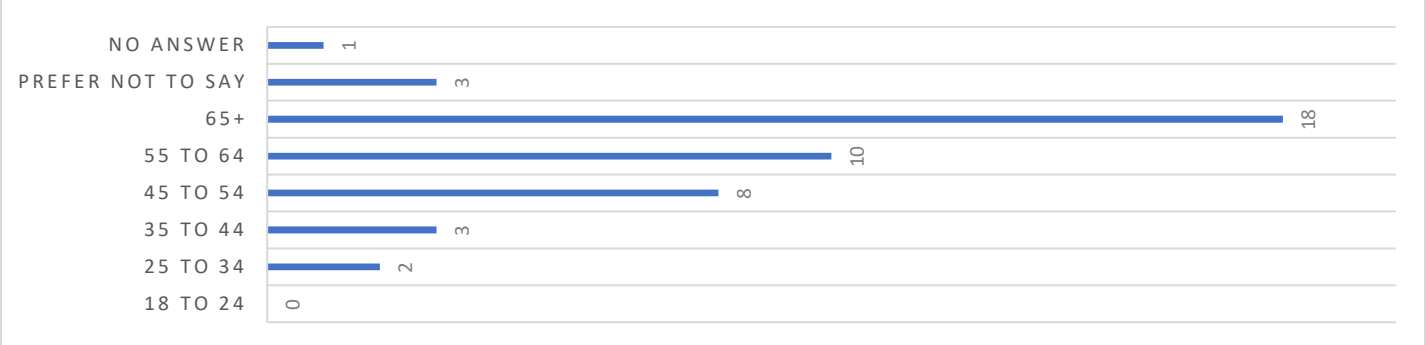


In general, 73.3% of respondents report that they work other than in Legal or Sturgeon County.

30. Including yourself, how many people in each of the following age groups live in your household? How many are:



31. What is your age?



In general, 40.0% of respondents were 65 years of age or older.