2025 TOWN OF LEGAL RESIDENT SATISFACTION SURVEY



Dear Residents of the Town of Legal,

We invite you to participate in the 2025 Town of Legal Resident Satisfaction Survey. Please have <u>any adult</u> <u>member (age 18 or older) in the household</u> answer this survey.

This survey is intended to gather input from residents regarding a variety of topics to measure community satisfaction with the programs and services offered by the Town of Legal. The results are used along with other public input, such as public meetings, and direct communication with Mayor and Council to support the decision making and planning process. Please be assured that all responses are confidential, and the results will be compiled in group form only by the Town of Legal.

There are **two options** to complete this survey:

1. PAPER COPY:

Fill out this hard copy version of the survey and return it to the Town of Legal Municipal Office by **JUNE 20, 2025** via:

- o MAIL: Box 390, Legal AB, T0G 1L0; or
- IN PERSON: 5021 50 St, Legal AB (either during regular Office hours at the Reception Desk or after hours in the secured lock drop box located to the right of the main entrance door)

2. ONLINE:

Fill out the survey **online** by **JUNE 20, 2025** by accessing:

2025 TOWN OF LEGAL RESIDENT SATISFATION SURVEY: Town of Legal (click the link)

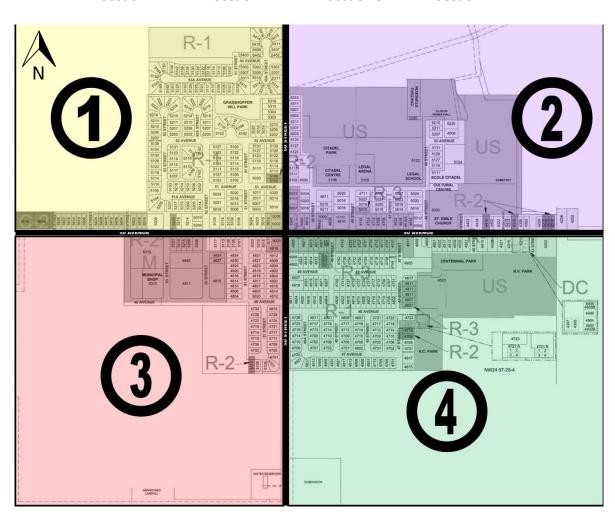


(scan the QR Code)

<u>Please choose one option ONLY</u> – there is no need to complete the survey using all available methods.

Note: The personal information you may provide is collected under the authority of Section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act and will be used to gather input and feedback on resident satisfaction within the Town of Legal. The information collected will be compiled in group form and will be available to the Council and the public. If you have any questions about the collection and use of this information, please contact the FOIP Coordinator with the Town of Legal at 780-961-3773 or main@legal.ca.

- 1. To ensure that we have proper geographic representation from across all of the Town of Legal, please select which section of Town you reside:
 - Section 1 Section 2 Section 3 Section 4



- 2. How long have you lived in Legal?
 - O Less than six (6) months: Why did you move to Legal?

- O More than six (6) months: Please Specify _____
- 3. In general, how would you rate the overall quality of life in Legal? Would you say, overall, the quality of life is:

○ Excellent ○ Very Good ○ Good ○ Fair ○ Poor ○ Don't Know

4. Thinking about the future needs of the community, please list what services are needed?

Did you a. b. c.	Legal Public I Outdoor Pick Volunteer Re I know the To Bulk Water Property Tax	Library (Legal Pul kleball Court esource Associati	office (Health Services: Toblic Library) on (Volunteer Driving Property Online Payment Option		0,	Yes ○ No Yes ○ No	
c. d. Did you a. b. c.	Outdoor Pick Volunteer Re I know the To Bulk Water Property Tax	kleball Court esource Associati own of Legal offe	on (Volunteer Driving Pr		. O	Yes ○ No	
d. Did you a. b. c.	Volunteer Re u know the To Bulk Water Property Tax	esource Associati	on (Volunteer Driving Pr				
Did you a. b. c.	u know the To Bulk Water Property Tax	own of Legal offe		ogram (\$)) <u> </u>		Yes ○ No	
a. b. c.	Bulk Water Property Tax	_	ers Online Payment Optio				
b. c.	Property Tax		o a y o p u.	ons for the	following	services:	
b. c.	Property Tax				Ο,	Yes O No	
c.							
)id yo	u know the To	wn of Legal acce	epts credit cards at the T	own Office	as a form	of payment?	
	○ Yes	○ No	O Don't Know				
o you	feel there is a	a need for Public	Transportation in Legal	?			
	○ Yes	○ No	O Don't Know				
are vo	u aware of the	e transportation	options available in Leg	al?			
,		•					
	○ Yes	○ No	O Don't Know				
What i	s vour most u	sed mode of trai	acnortation?				
			isportation:				
			isportation:		N		
			isportation:	Yes	No	How often do y	ou use?
Perso	onal Vehicle		isportation:	0	0	How often do y	ou use?
Perso	onal Vehicle Service		isportation:	0	0	How often do y	ou use?
Person Taxi S	onal Vehicle Service Service			0 0	0 0	How often do y	ou use?
Perso Taxi S Bus S Publi	onal Vehicle Service Service c Transportatio	on (Volunteer Reso on Service (ie Driv	ource Association)	0	0	How often do y	ou use?
1	ire yo	Oo you feel there is a Yes Yes Yes	Oo you feel there is a need for Public Yes No No Yes No Yes No No No	Oo you feel there is a need for Public Transportation in Legal O Yes O No O Don't Know Are you aware of the transportation options available in Leg O Yes O No O Don't Know	Oo you feel there is a need for Public Transportation in Legal? O Yes O No O Don't Know Are you aware of the transportation options available in Legal? O Yes O No O Don't Know	Oo you feel there is a need for Public Transportation in Legal? O Yes O No O Don't Know Are you aware of the transportation options available in Legal?	Oo you feel there is a need for Public Transportation in Legal? O Yes O No O Don't Know Are you aware of the transportation options available in Legal? O Yes O No O Don't Know

	Not at all satisfied	(2)	(3)	(4)	Very satisfied (5)	Don't know / No opinion	For each service, you provided a rating of 1, 2, or 3, what could the Town of Legal do to improve in this area?
Bylaw Enforcement	0	0	0	0	0	0	
Animal Control / Pet Licensing	0	0	0	0	0	0	
Police Services (RCMP)	0	0	0	0	0	0	
Emergency and Fire Services	0	0	0	0	0	0	
Water and Wastewater Services	0	0	0	0	0	0	

Continued on next page...

5. Did you know the Town of Legal has:

	Not at all satisfied	(2)	(3)	(4)	Very satisfied (5)	Don't know / No opinion	For each service, you provided a rating of 1, 2, or 3, what could the Town of Legal do to improve in this area?
Solid Waste Management (Landfill)	0	0	0	0	0	0	
Solid Waste Management (Curb side pickup)	0	0	0	0	0	0	
Land Use Planning and Zoning	0	0	0	0	0	0	
Building Permits and Inspections	0	0	0	0	0	0	
Maintenance of Walking Trails	0	0	0	0	0	0	
Asphalt Road Maintenance – including line painting, pothole and crack repair	0	0	0	0	0	0	
Gravel road maintenance – including grading, dust suppression, potholes, ditch maintenance and right of ways	0	0	0	0	0	0	
Summer road and sidewalk maintenance	0	0	0	0	0	0	
Winter road maintenance – including snow removal (snow and ice control)	0	0	0	0	0	0	
Community Events	0	0	0	0	0	0	
Community Programs – including recreation, leisure and fitness programs	0	0	0	0	0	0	
Seniors programming	0	0	0	0	0	0	
Youth programming	0	0	0	0	0	0	
Pre-school programming	0	0	0	0	0	0	
Family and Community Support Services (FCSS)	0	0	0	0	0	0	
Town Website (<u>www.legal.ca</u>)	0	0	0	0	0	0	
Parks, playgrounds and open spaces (including skatepark, day use park, ball diamonds & soccer fields)	0	0	0	0	0	0	
Outdoor Pickleball Court	0	0	0	0	0	0	
Outdoor Rink	0	0	0	0	0	0	
RV Park	0	0	0	0	0	0	
Sani-Dump	0	0	0	0	0	0	
Fishing Pond	0	0	0	0	0	0	
Indoor facilities – including Legal Arena, Curling Rink, Citadel Centre	0	0	0	0	0	0	
Doctor	0	0	0	0	0	0	
Library	0	0	0	0	0	0	
Continued on next page			1	1		1	

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	Not at all satisfied	(2)	(3)	(4)	Very satisfied (5)	Don't know / No opinion	For each service, you provided a rating of 1, 2, or 3, what could the Town of Legal do to improve in this area?
Public Transportation	0	\circ	0	0	0	0	
Online Payment Options (including credit card options)	0	0	0	0	0	0	

12. Thinking about the specific services provided by the Town of Legal, do you or any member of your family use any of the provided services listed below? If so, please indicate how often you use each service.

	Yes	No	How often do you use the service?
Bylaw Enforcement	0	0	
Animal Control / Pet Licensing	0	0	
Police Services (RCMP)	0	0	
Emergency and Fire Services	0	0	
Water and Wastewater Services	0	0	
Solid Waste Management (Landfill)	0	0	
Solid Waste Management (Curb side pickup)	0	0	
Land Use Planning and Zoning	0	0	
Building Permits and Inspections	0	0	
Walking Trails	0	0	
Asphalt Roads	0	0	
Gravel roads	0	0	
Community Events	0	0	
Community Programs – including recreation, leisure and fitness	0	0	
programs)	O	
Senior's programming	0	0	
Youth programming	0	0	
Pre-school programming	0	0	
Family and Community Support Services (FCSS)	0	0	
Town Website (<u>www.legal.ca</u>)	0	0	
Parks, playgrounds and open spaces (including skatepark, day use park, ball diamonds & soccer fields)	0	0	
RV Park	0	0	
Sani-Dump	0	0	
Fishing Pond	0	0	
Outdoor Pickleball Court	0	0	
Outdoor Rink	0	0	
Indoor facilities – including Legal Arena, Curling Rink, Citadel Centre	0	0	
Doctor	0	0	
Library	0	0	
Public Transportation	0	0	
Online Payment Options (including credit card options)	0	0	

13. Thinking about the specific services provided by the Town of Legal, how important are each of the different services to you?

Based on your own use or your general perceptions, please use a scale of 1 to 5, where 1 means "not at all important" and 5 means "very important".

	Not at all important (1)	(2)	(3)	(4)	Very important (5)	Don't know
Bylaw Enforcement	0	0	0	0	0	0
Police Services (RCMP)	0	0	0	0	0	0
Emergency and Fire Services	0	0	0	0	0	0
Weed control	0	0	0	0	0	0
Mowing in ditches and municipal reserve	0	0	0	0	0	0
Land drainage and storm water management	0	0	0	0	0	0
Water utility services	0	0	0	0	0	0
Solid Waste Management (Landfill)	0	0	0	0	0	0
Solid Waste Management (Curb side pickup)	0	0	0	0	0	0
Land Use Planning and Zoning	0	0	0	0	0	0
Building Permits and Inspections	0	0	0	0	0	0
Community Events and Programs	0	0	0	0	0	0
Parks, playgrounds and open spaces	0	0	0	0	0	0
Recreational facilities	0	0	0	0	0	0
Maintenance of Walking Trails	0	0	0	0	0	0
Asphalt Road Repair – including line painting, pothole and crack repair	0	0	0	0	0	0
Gravel Road Repair – including grading, dust maintenance and right of ways	0	0	0	0	0	0
Summer road maintenance	0	0	0	0	0	0
Winter road maintenance – including snow removal (snow and ice control)	0	0	0	0	0	0
Doctor	0	0	0	0	0	0
Library	0	0	0	0	0	0
Public Transportation	0	0	0	0	0	0
Online Payment Options (including credit card options)	0	0	0	0	0	0

14. Have you or any member of your family used the Community Rental Facilities in Legal?

			Don't
	Yes	No	know
Centralta Community Centre (ACFA)	0	0	0
Club 60 Roses	0	0	0

15. How would you rate your overall satisfaction level with the following Community Rental Facilities? Please use a scale of 1 to 5 where 1 means "not at all satisfied" and 5 means "very satisfied".

reuse use a scale of 1 to 5 where 1 means hot at an satisfied and 5 means very satisfied.

	Not at all satisfied (1)	(2)	(3)	(4)	Very satisfied (5)	Don't know
Centralta Community Centre (ACFA)	0	0	0	0	0	0
Club 60 Roses	0	0	0	0	0	0

16. Do any of your family members attend school in Legal?

	Yes	No
Legal School (Greater St Albert Catholic Schools)	0	0
Ecole Citadelle (Conseil scolaire Centre-Nord)	0	0
Legal Public School (Sturgeon Public Schools)	0	0

		Not at all satisfied (1)	(2)	(3)	(4)	Very satisfied (5)	Don kno
Legal School (Greater S Schools)	St Albert Catholic	0	0	0	0	0	С
,	il scolaire Centre-Nord)	0	0	0	0	0	С
Legal Public School (St	•	0	0	0	0	0	C
_	g needs in the Town of to 5, where 1 means "no	ot at all impor	-			tant". Very	ty?
		important	(-)	(-)		important	kno
		(1)	(2)	(3)	(4)	(5)	
Single Family Dwelling		0	0	0	0	0	<u> </u>
Apartment Complexes		0	0	0	0	0	C
Rental Units		0	0	0	0	0	C
	ex	0	0	0	0	0	<u> </u>
Senior Housing Comple		_					
Self-Contained Senior	Housing	0	0	0	0	0	
Self-Contained Senior Multi-Family Dwellings	Housing S	0	0	0	0	0	C
Self-Contained Senior	Housing S	0	0	0	0	0	C
Self-Contained Senior Multi-Family Dwellings Retirement Communit Condominiums	Housing s y	0 0	0	0	0	0 0	
Self-Contained Senior Multi-Family Dwellings Retirement Communit Condominiums Entry Level Housing / A	Housing s y	0 0	0 0	0 0 0	0 0	0 0	
Self-Contained Senior Multi-Family Dwellings Retirement Communit Condominiums Entry Level Housing / A Modular Park	Housing S Y Affordable Housing	0 0 0	0 0 0 0	0 0 0	0 0 0	0 0 0	C
Self-Contained Senior Multi-Family Dwellings Retirement Communit Condominiums Entry Level Housing / A Modular Park hinking about the hou what should the Town hinking about econom our community?	Housing s y	munity, pleas when it come	e provide	where you	feel gaps	exist?	elopm
Self-Contained Senior Multi-Family Dwellings Retirement Communit Condominiums Entry Level Housing / A Modular Park hinking about the hou what should the Town hinking about econom our community?	Housing S Affordable Housing using needs of the com of Legal's focus be on	munity, pleas when it come	e provide	where you e housing of	feel gaps	exist?	

address?								
	our overall satisfaction to 5 where 1 means "not					•		
Not at all satisfied	(2)	(3)	(4)		Very satisfied	Don	Don't Know	
(1) ○	(2)	(3) O	(4)		(5)	ווטט		
If you checked 1 or 2	, why did you provide thi	is rating?						
	to 5, where 1 means "no	Not at all agree	" and 5 me	eans "st (3)	rongly agree" t	o rate the formally Agree (5)	Do kn	
·	quickly to requests and	0	0	0	0	0		
concerns	.							
Town staff are cour		0	0	0	0	0	(
Town staff are help		0	0	0	0	0	(
Town staff are known	ssible when you need)					
them	ssible when you need	0	0	0	0	0	(
	s fair regardless of the	0	0	0	0	0	(
Additional Comment	s:							
Where do you receive	your primary source of	information	on the To	wn of Le	egal? Check all	that apply	•	
NewspapWebsiteSocial MeUtility InsLocal newElectroni	edia					,		

27. How would you rate your overall satisfaction with the communication you have received from the Town?

Not at all	(2)	(3)	(4)	Very satisfied	Don't Knov
satisfied (1)	0	0	0	(5) ○	0
Additional Comment					
Additional comment	J				
28. Do you or a member o	of your househ	old valuntaer for are	anizations withi	n Logal (such as narer	at council spor
organizations, Lions C	-	_		n Legar (Suen as parer	re council, spor
○ Yes	○ No	O Don't Know			
If you answered "Yes	5":				
- How many hours		-			
- How many hours	per month do	members of your ho	usenold volunte	er?	
29. Where do you work?					
○ Legal ○ Stu	urgeon County	Other: Please	e specify:		
30. Including yourself, how many are:	w many people	e in each of the follow	wing age groups	live in your househol	d?
Under 5 years of ago	e:	Between 2	1 and 35 years o	ıld:	
Between 5 and 12 y			6 and 50 years o		
Between 13 and 16 Between 17 and 20	· —		1 and 64 years o f age or older:	ld:	
			. 480 01 014011		
31. What is your age?					
Between 18 and 24	•				
Between 25 and 34	•				
Between 35 and 44 Between 45 and 54	•				
Between 55 and 64	,				
65 years of age or o	,				
Prefer not to say:					
Thank you for t	taking the ti	ime to complete	the Residen	t Satisfaction Sur	vey.
Please	return you	r completed sur	vey to the To	wn of Legal.	
thank you for completing Ild like to be entered into t				·	asket. If you
ne:	•	•	_		
ail Address:					

The winner will be contacted by the Town of Legal after the deadline date.